



NEWS

September 2016

School District Receives Energy Rebate

Liberty Utilities recently gave the Lake Tahoe Unified School District an energy efficiency rebate of \$5,054.10--its largest rebate so far this year!

"We're always happy to reward customers with a rebate whenever they install energy efficient measures that reduce their electric use, especially when it's a public entity like a school," stated Randy Kelly, Liberty Utilities' Operations Manager.

It's a win-win program for the District and Liberty Utilities.

Liberty Utilities offers the incentive program to commercial customers who qualify based on energy efficient measures implemented to reduce energy use. The measures and savings are assessed based on a free energy audit Liberty conducts prior to any work being implemented.

With the installation of new technology LED lighting equipment, LTUSD will realize an estimated savings of \$3,706 per year as well as reduce their annual energy use by 33,694 kWh. The District will see a payback of their investment in about two years for the changes made at South Lake Tahoe High School and Lake Tahoe Environmental Science Magnet School.

"The annual savings in our energy costs will allow us to use that money for other projects such as additional lighting upgrades and converting single-pane windows to doublepane windows. This will help further reduce our energy usage and our impact on the environment," explained Billy Wessell, Chief Business & Operations Officer for LTUSD.



Liberty's Operations Manager Randy Kelly (far right) presents the "big check" to Lake Tahoe Unified School District Superintendent Jim Tarwater, Board President Barbara Bannar and Chief Business and Operations Officer Billy Wessell (left to right).

"Plus, the improved lighting quality with the changes we've made so far has gained positive feedback from staff and students. It's a win-win program for the District and Liberty Utilities," added Wessell.

CA Proposition 65 Warning

Liberty Utilities uses natural gas and petroleum products, solvents and other chemicals in our operations. We also use wooden utility poles treated with wood preservatives. Petroleum products and their combustion by-products, wood preservatives and other chemicals used in our operations contain chemicals known to the State of California to cause cancer, birth defects or other reproductive harm. Please avoid contact with wooden utility poles.

More safety information can be found at http://oag.ca.gov/prop65/chemicals



Make Those Home Improvements Before Winter Comes!

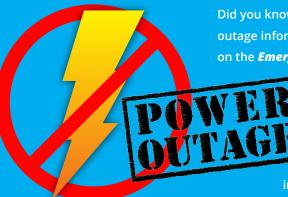
You may be eligible for energyefficient home improvements **AT NO COST TO YOU** if you are an income-qualified customer who either owns or rents their primary residence. To find out more about the ESAP (Energy Savings Assistance Program), call our administrator Richard Heath & Associates at 1-866-812-5766 (toll-free) or visit our website. (Nosotros hablamos español.)

Effective June 1, 2016 to May 31, 2017
ESAP QUALIFYING INCOME GUIDELINES

Household Size	Income Eligibility Upper Limit*
1-2	\$ 32,040
3	\$ 40,320
4	\$ 48,600
5	\$ 56,880
6	\$ 65,160
7	\$ 73,460
8	\$ 81,780
Each Additional Person	\$ 8,320

Upper Limit Calculation = 200% of Federal Poverty Guidelines

Real-time Outage Map and Information



Did you know that you can now access real-time outage information on our website? Just click on the *Emergencies & Outages* link at the top

> of the homepage, and then go to the Outages Map tab. You'll see Liberty's seven-county service territory with any current outage information including estimated restoration times.

Liberty Utilities North Lake Tahoe 701 National Avenue Tahoe Vista, CA 96148

Liberty Utilities South Lake Tahoe 933 Eloise Avenue South Lake Tahoe, CA 96150

How Are Rates Decided?

Liberty Utilities is a regulated utility so our rates must be approved by the California Public Utilities Commission (CPUC). Rates reflect cost to provide customer care, emergency and outage services, maintain and improve infrastructure, and recover operating costs. Rates also reflect the cost and obligation of serving our customers safely and reliably. **DIRECT ENERGY COSTS ALONE MAKE UP 50% OF YOUR RATE.** Rates information can be found in tariff documents. Tariffs are a detailed accounting of the services we deliver, our rates for those services, and the policies to which we adhere. Any requested rate change must be approved by the CPUC usually after a public review process.

For more information about Liberty Utilities' rates, please visit our website and click on the Rates and Tariffs link at the bottom of the homepage.